


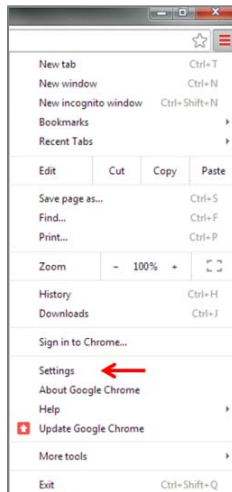


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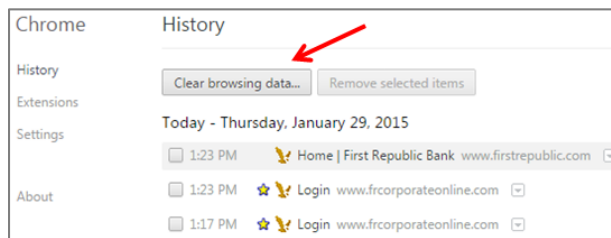
CORPORATE ONLINE BILL PAY—GOOGLE CHROME BROWSER SETTINGS

If you use the Google Chrome browser to launch Corporate Online Bill Pay, and encounter error messages or issues using the service, try the following steps:

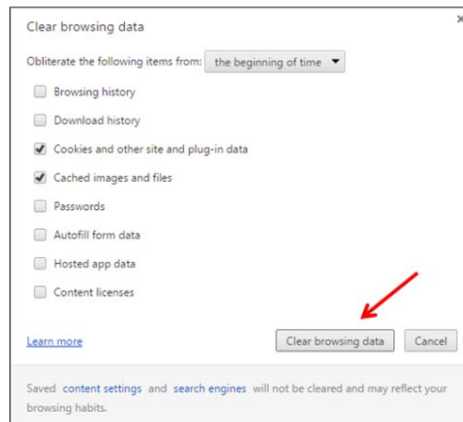
1. On the browser toolbar, click the Chrome menu  at the top right and select **Settings**.



2. Click **History** at the left of the menu; then click **Clear browsing data**.

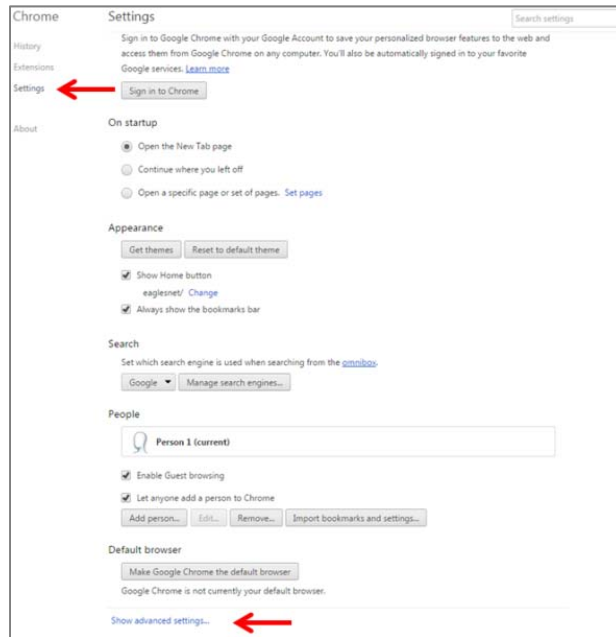


3. In the dialog that appears, use the menu at the top to select the amount of data you want to delete. Select **the beginning of time** to clear your entire browsing history. Click **Clear browsing data**.

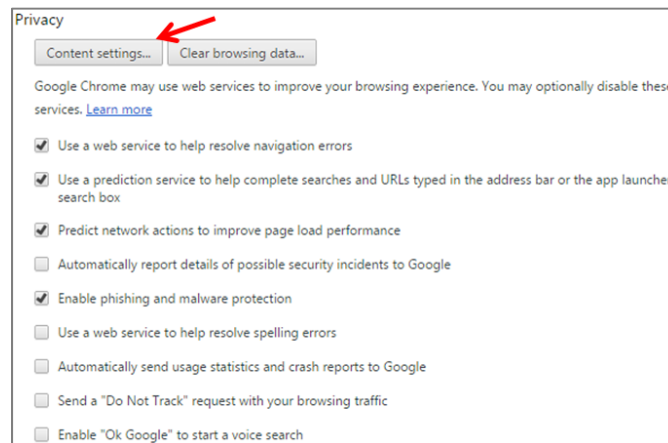


CORPORATE ONLINE BILL PAY— GOOGLE CHROME BROWSER SETTINGS

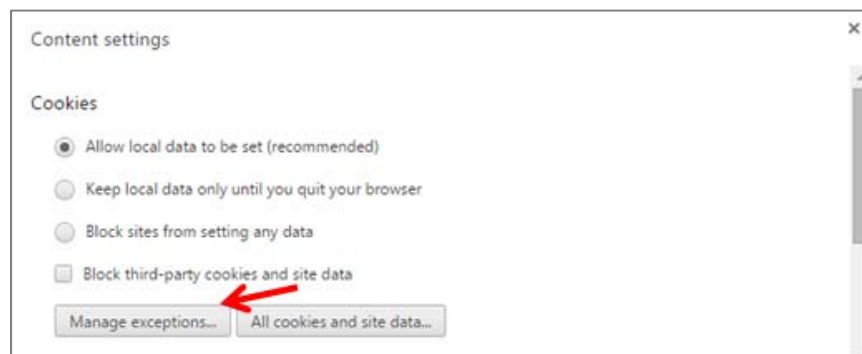
4. Once that is complete, close the window, and click **Settings** at the far left. Within the Settings menu, click **Show advanced settings** at the bottom.



5. In the **Privacy** section, click **Content settings**.

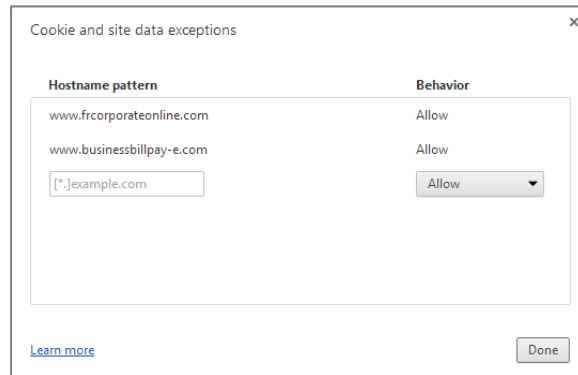


6. In the **Cookies** section, click **Manage Exceptions**.

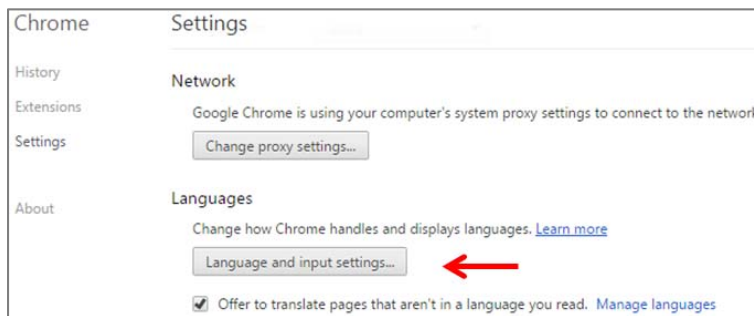


CORPORATE ONLINE BILL PAY— GOOGLE CHROME BROWSER SETTINGS

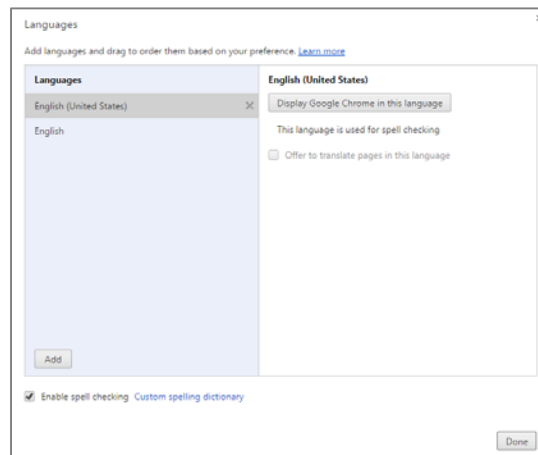
7. In the Cookie and site data exceptions dialog that appears, add www.businessbillpay-e.com and www.frcorporateonline.com, clicking **Allow** after entering each site. Click **Done** when complete to save your changes.



8. Back on the Settings screen, scroll down to the **Languages** section and click **Languages and input settings**.



9. Verify **English (United States)** is the first or only language listed.



10. Click **Done** and close all Chrome browsers. Restart the browser.



Contact your banker or our Online Banking Support team for more information or assistance at 1-800-221-9777.

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