



## International Dialing Instructions

Our international toll free number for our Customer Care Center is (800) 3728-8888. Please use the access code from the list below that corresponds to the country you are calling from when dialing this toll free number. Our Customer Care Center is available Monday through Friday from 5am to 9pm, Saturday 6am to 8pm and Sunday from 7am to 5pm Pacific Time.

If the country you are calling from is not on the list, please call our corporate headquarters collect at (415) 392-1400. Our receptionists are available Monday through Friday from 8am to 6pm Pacific Time.

COUNTRY	CARRIER	APPLICATION LETTER	ACCESS CODE
<b>Antigua (M2)</b>	Cable & Wireless	AL	011
<b>Argentina</b>	Telecom Argentina	EAL	00
<b>Argentina</b>	Telefonia de Argentina		00
<b>Australia</b>	Reach		0011
<b>Australia</b>	Optus		0011
<b>Austria</b>			00
<b>Belgium</b>	Belgacom		00
<b>Bermuda (M5)</b>	Cable & Wireless	AL	011
<b>China</b>	China Telecom South		00
<b>China</b>	China Netcom Group		00
<b>Colombia</b>	Orbitel		009
<b>Colombia</b>	Telecom Colombia		005
<b>Costa Rica</b>	ICE	EAL	00
<b>Cyprus (South)</b>	CYTA		00



COUNTRY	CARRIER	APPLICATION LETTER	ACCESS CODE
<b>Czech Republic</b>	Cesky Telecom		00
<b>Denmark</b>	Tele Danmark		00
<b>Finland</b>	ELISA		999
<b>France</b>	France Telecom		00
<b>Germany</b>	Deutsche Telekom		00
<b>Hong Kong</b>	HKTI		001
<b>Hungary</b>	MATAV		00
<b>Iceland</b>	Iceland Telecom		00
<b>Ireland</b>	EIRCOM		00
<b>Israel</b>	Bezeq		00 (Bezeq preselected phone) 014 (non-preselected phone)
<b>Israel</b>	Barak ITC		00 (Barak preselected phone) 013 (non-preselected phone)
<b>Israel</b>	Golden Lines		00 (Golden Lines preselected phone) 012 (non-preselected phone)
<b>Italy</b>	Telecom Italia		00
<b>Japan</b>	Cable & Wireless IDC		010 (SoftBank preselected fixed phones) 0061 010 (any fixed, mobile & payphone)
<b>Japan</b>	KDD		010 (KDD preselected fixed phones) 001 010 (any fixed, mobile & payphone)
<b>Japan (U)</b>	Japan Telecom		010 (SoftBank preselected fixed phones) 061 010 (any fixed, mobile & payphone)
<b>Japan</b>	NTT		010 (NTT preselected fixed phones) 0033 010 (any fixed, mobile & payphone)
<b>Korea</b>	DACOM		002
<b>Korea</b>	Korea Telecom	AL	001



COUNTRY	CARRIER	APPLICATION LETTER	ACCESS CODE
<b>Korea</b>	ONSE	AL	008
<b>Luxembourg</b>	Luxembourg P&T		00
<b>Malaysia</b>	Telekom Malaysia		00
<b>Netherlands</b>	SNT Connect		00
<b>New Zealand</b>	TNZI		00
<b>Norway</b>	Telnor		00
<b>Philippines</b>	Philippines Telecom	EAL	00
<b>Poland</b>	TPSA		00
<b>Portugal</b>	Portugal Telecom		00
<b>Singapore</b>	Singapore Telecom	AL	001
<b>South Africa (M5)</b>			09
<b>Spain</b>	Telefonica		00
<b>Sweden</b>	Telia		00
<b>Switzerland</b>	Swisscom		00
<b>Taiwan</b>	CHT-I		00
<b>Thailand</b>	CAT		001
<b>United Kingdom</b>	BT		00
<b>United Kingdom</b>	Cable & Wireless		00
<b>Uruguay</b>			00